



Target Audience

Care and Support staff in a variety of settings, and Housing and Housing Support Teams who are providing direct care and support or providing a customer facing role.

This course has been developed to provide learners with an awareness of domestic abuse as recognised within The Care Act. Learners will be supported to be able to identify causes and characteristics associated with domestic abuse within the safeguarding framework.

This course is delivered using a range of methods and resources including:

- ◆ Live tutor facilitation, questionnaires, interactive polls and scenarios for breakout groups, questioning and participation and an end of session assessment.

This course has been developed and mapped to current occupational standards, qualification frameworks and the following documents and resources:

- ◆ The Care Act
- ◆ Gov Home Office – Domestic abuse: how to get help

Course Content

- ◆ Key legislation relating to domestic abuse
- ◆ Local policy frameworks
- ◆ Effectiveness of a multi-agency approach
- ◆ Signs and symptoms of domestic abuse
- ◆ Who experiences domestic abuse?
- ◆ Supporting individuals to recognise that they are experiencing domestic abuse
- ◆ Barriers and challenges involved in ending abusive relationships
- ◆ Ensuring domestic abuse is included in safeguarding procedures
- ◆ Challenges that may be faced working with people who are experiencing domestic abuse
- ◆ Building effective professional relationships to implement effective interventions
- ◆ Effects of COVID-19 and the rise domestic abuse

Learning Outcomes

After attending this course, learners will be able to:

- ◆ List key legislation relating to domestic abuse
- ◆ Give an overview of the local policy frameworks
- ◆ Give an example of how a multi-agency approach can be effective
- ◆ List signs and symptoms of domestic abuse
- ◆ State who experiences domestic abuse
- ◆ Give an example of how to support an individual to recognise that they are experiencing domestic abuse
- ◆ List barriers and challenges involved in ending abusive relationships
- ◆ Describe how you can ensure domestic abuse is included in safeguarding procedures
- ◆ Give an example of a challenge that may be faced working with people who are experiencing domestic abuse
- ◆ Give an overview of how to build effective professional relationships to support the implementation of effective interventions
- ◆ State the reported effects of COVID-19 on the rise domestic abuse

Duration: 3 Hours