



Target Audience

Managers, Deputies and Team Leaders across a range of Housing, Health and Social Care settings who have a responsibility for embedding equality, diversity and inclusive practice with the services they manage and lead.

This course will develop the learners' knowledge, understanding and skills required to enable a whole systems approach to equality, diversity and inclusion.

This course is delivered using a range of methods and resources including:

- ◆ Live tutor facilitation, questionnaires, interactive polls, scenarios for breakout groups, questioning and participation and an end of session assessment.

This course has been developed and mapped to current occupational standards, qualification frameworks and the following documents and resources:

- ◆ Equality Act 2010
- ◆ CQC – Our human rights approach
- ◆ National Housing Federation – Equality, diversity and Inclusion

Course Content

- ◆ Legislation and models of practice in equality, diversity, values and inclusion
- ◆ The impact of legislation and policy initiatives on the promotion of equality, diversity and inclusion
- ◆ Promoting equality, diversity and inclusion in policy and practice
- ◆ Challenging discrimination and exclusion in policy and practice
- ◆ Providing information to others on the effects of discrimination, the impact of inclusion and the value of diversity
- ◆ Supporting others to challenge discrimination and exclusion
- ◆ Analyse prejudice and discrimination
- ◆ Develop systems and processes that promote equality, diversity and inclusion

Learning Outcomes

After attending this course, learners will be able to:

- ◆ List legislation and models of practice in equality, diversity, values and inclusion
- ◆ Give an overview of the impact of legislation and policy initiatives on the promotion of equality, diversity and inclusion
- ◆ Give an example of how you can promote equality, diversity and inclusion in policy and practice
- ◆ Explain how to challenge discrimination and exclusion in policy and practice
- ◆ State how you provide information to others on the effects of discrimination, the impact of inclusion and the value of diversity
- ◆ Describe how you can support others to challenge discrimination and exclusion
- ◆ Analyse prejudice and discrimination with own place of work
- ◆ Action plan to develop systems and processes that promote equality, diversity and inclusion

Duration: 6 Hours