



Target Audience

Managers and Care and Support staff in a variety of settings and Housing Support Teams who are providing direct care and support.

The Department of Health and Social Care published its autumn and winter plan in September 2021 and this be reflected within the programme.

To support our customers to achieve this, we continue to provide an Infection Prevention and Control Lead Practitioner programme which will ensure you have suitably trained staff with the right knowledge and skills to carry this out effectively within your business. The programme is delivered 1 day per week over a 4-week period and there will be some practical work for learners to carry out between sessions to ensure learning is embedded and skills are being practiced. There is an option for learners to achieve an accredited Infection Control qualification as part of this programme.

This course is delivered using a range of methods and resources including:

- ◆ Live tutor facilitation, questionnaires, interactive polls, videos, and scenarios for breakout groups, questioning and participation and an end of session assessment.

This course has been developed and mapped to current occupational standards, qualification frameworks and the following documents and resources:

- ◆ The Department of Health and Social Care – autumn and winter plan
- ◆ CQC – Infection Prevention and Control, various guidelines
- ◆ DOH – Coronavirus – Infection prevention and Control

Course Content - Day 1 and 2 - Preventing and Controlling the Spread of Infection

The programme starts with learners understanding the role of the Infection Control Lead and the overall responsibilities they have within the organisation. It then moves on to focus on everyday work tasks that are faced whilst working in environments such as residential services, within the community in people's own homes and in medical settings. It is essential for any lead to be fully up to date in these areas as well as understand all organisational, local, and national polices in relation to these with the requirements for Covid-19.

Day 1 Includes:

- ◆ Roles and responsibilities in the prevention and control of infections
- ◆ Legislation and polices relating to prevention and control of infections
- ◆ Systems and procedures relating to the prevention and control of infections
- ◆ The importance of, and how to carry out, risk assessments in relation to the prevention and control of infection
- ◆ Using PPE in the prevention and control of infections, what PPE to use, when and how to dispose of safely
- ◆ The importance of good personal hygiene

Day 2 Includes:

- ◆ Causes of infection
- ◆ Transmission of infection
- ◆ Maintaining a clean environment to prevent the spread of infection
- ◆ Principles and steps of the decontamination process
- ◆ Good waste management practices



Course Content - Day 3 - Quality Assuring and Quality Improving Service Delivery

Day 3 will be focused on developing the knowledge and skills required to quality assure and quality improve service delivery and service processes in relation to infection control. Following this session, Infection Control Leads will be able to take more responsibility, and provide more support to the management team, in relation to meeting the requirements for infection control across the business.

Day 3 Includes:

Quality assuring and quality improving provision in relation to infection control and Covid-19 to include:

- ◆ Preparing to adapt current practice
- ◆ Zoning
- ◆ Risk assessing high risk groups such as BAME and any adjustments required
- ◆ Risk assessing the use of public transport across the staff team
- ◆ Accessing and taking up of testing
- ◆ Admitting people to the service safely and managing family expectations and frustrations
- ◆ Arrangements for making sure the premises are kept clean and hygienic so that people are protected from infections that could affect both staff and people using services
- ◆ How to ensure all staff understand their roles and responsibilities in relation to infection control and hygiene
- ◆ Ensuring policies and procedures are maintained and followed in line with current relevant national guidance and how to keep fully up to date with these
- ◆ Alerting the right external agencies to concerns that affect people's health and wellbeing
- ◆ Understanding staff training needs

Course Content - Day 4 - Developing Others in Infection Prevention and Control

Day 4 will provide Infection Control Leads with the skills needed to develop the knowledge and skills of others within the business in relation to infection control. It explores further the role of the lead and the responsibilities they have in championing infection control, sharing information and best practice, observing practice, and mentoring the team.

Day 4 Includes:

- ◆ The role of the Infection Control Lead
- ◆ Staying up to date with all guidelines and policies
- ◆ Updating internal policies and disseminating up to date information across the team
- ◆ The frameworks used to measure the performance of others in relation to infection control
- ◆ Planning to assess the knowledge and competence of others
- ◆ Assessing the knowledge and competence of others
- ◆ Providing effective feedback following observations and discussions
- ◆ Using coaching conversations when providing feedback
- ◆ Mentoring others to include new members of staff
- ◆ Effective recording of feedback and developmental conversations to include links for further development and PDP

Duration: 4 Days