

Target Audience

This course has been developed to provide learners with the opportunity to build on their existing knowledge of The Mental Capacity Act and DoLS. This will support them to be able to deliver sound guidance for those working within and using the services they manage.

Learners will have the opportunity to explore experiences they have had and identify any areas where practice needs to be adapted.

This course is suitable for both new and experienced Managers, Deputy Managers and Team Leaders.

This course is delivered using a range of methods and resources including:

- ◆ Live tutor facilitation, interactive polls, questionnaires, example documentation and scenarios for breakout groups, questioning and participation, and the development of a work-in-progress quality improvement plan to map evidence against the new CQC KLOEs.

This course has been developed and mapped to current occupational standards, qualification frameworks and the following documents and resources:

- ◆ The Mental Capacity Act 2005
- ◆ The Deprivation of Liberty Safeguards 2009
- ◆ The CQC 2026 draft assessment framework (24 KLOEs)

Course Content

- ◆ Updates on MCA, DoLS and the CQC 2026 draft framework
- ◆ Applying the five core principles
- ◆ Assessment of capacity
- ◆ Record keeping and evidencing the new CQC KLOEs
- ◆ Submitting an Authorisation/Urgent Authorisation
- ◆ Supporting teams for effective practice
- ◆ Reviewing practice and mapping evidence to the new KLOEs

Learning Outcomes

After attending this course, learners will be able to:

- ◆ Effectively implement their legal responsibilities under the MCA and the implications for their practice and the practice of staff teams
- ◆ Effectively apply MCA and DoLS principles when managing care services
- ◆ Confirm roles and responsibilities for decision-making under the MCA & DoLS and map evidence to the new KLOEs
- ◆ Know how to use a framework for supporting and involving people when making decisions
- ◆ Gain a clear understanding of the links between human rights, the CQC 2026 draft assessment framework and MCA & DoLS
- ◆ Reflect and explore how human rights principles inform good practice when supporting people to make decisions

Duration: 6 Hours